

Linktivity provides a new generation of e-support, e-sales and collaboration software solutions.

Company Overview

Linktivity,™ a division of Converging Technologies, Inc., provides server-based conferencing and collaboration products that enable person-to-person interactions through a browser window. Linktivity products include WebDemo,™ a Web-based, real-time conferencing-and-collaboration software tool, and WebInteractive,™ a real-time software application that gives support professionals an efficient way to manage and resolve online support and sales requirements for personal computers.

WebInteractive maintains service levels, decreases support costs and accelerates ROI.

What WebInteractive means to your e-sales staff...

-) one-on-one product demos
-) illustrating and annotating via whiteboard
-) real-time voice or keyboard chat with customers
-) more transactions, less acquisition cost

What WebInteractive means to your e-support staff...

-) drastically reduced call times
-) faster problem definition and resolution
-) reduction of repeat calls for the same issue
-) decrease in call escalation
-) fewer support errors
-) restoration of a previous configuration to a remote user's PC
-) daily reports to track performance

WebDemo™

WebDemo lets you cost effectively bring together groups of customers, prospects, partners or employees via the web.

While online with WebDemo you can...

-) hold a meeting
-) conduct a training session
-) perform a sales presentation
-) demonstrate software live
-) reach real-time consensus
-) conduct a web tour
-) identify and solve problems

WebDemo saves your company time and money by...

-) reducing travel
-) showing your products live
-) accelerating decision making
-) improving internal and external relationships
-) shortening product development cycles
-) increasing sales leads

Contact Us

Call **1-800-809-1245** today or visit our site at www.linktivity.com to find out how Linktivity can dramatically upgrade your existing customer communications and support programs, as well as significantly accelerate your ROI on e-sales and e-support investments.

